



Florida's Dynamic
Waterfront Community

**RIVIERA BEACH COMMUNITY REDEVELOPMENT AGENCY
REQUEST FOR PROPOSALS FOR
IT PROFESSIONALS AND TECHNICIANS,
IT INFRASTRUCTURE AND SUPPORT SERVICES
(RFP NO. 2019-03)**

CONTACT PERSON:
Andre' Lewis Project Manager
(561) 844-3408, Phone
(561) 881-8043, Fax
alewis@rbkra.com

The Riviera Beach Community Redevelopment Agency (RBCRA) invites qualified IT professionals and technicians to provide professional IT services and computer support for the Agency. In the age of ransomware being a significant advisory for municipalities, nonprofits, and public entities, the safety of the Agency's information systems is vital. The Agency is seeking a professional consultant that can provide quality service, enhance the systems effectiveness, minimize support cost, and provide sufficient safeguard systems.

Proposals will be accepted at the **Riviera Beach Community Redevelopment Agency, 2001 Broadway, Suite #300, Riviera Beach, FL 33404, until Friday, July 26, 2019, at 4:00 p.m. EST.**

Late submittals will not be accepted or considered.

This Public Solicitation document, including a Scope of Services, may be obtained at the **Riviera Beach Community Redevelopment Agency, 2001 Broadway, Suite #300, Riviera Beach, FL 33404.**

Additionally, the solicitation may be obtained by visiting the CRA website at <http://www.rbkra.com/doing-business-with-rbkra/>.

Responses shall be prepared, addressed, and submitted in compliance with the instructions set forth in the solicitation documents. The Riviera Beach CRA reserves the right to reject any or all submittals and to waive technicalities, if such measures are deemed appropriate and in the best interest of the CRA.

Each proposal shall be submitted no later than **4:00 pm on Friday July 26, 2019, to Riviera Beach Community Redevelopment Agency, 2001 Broadway, Suite #300, Riviera Beach, FL 33404.**

PLEASE SUBMIT SEVEN (7) ORIGINAL COPIES AND ONE (1) USB DRIVE OF YOUR PROPOSAL. A link to a secure cloud file may be provided in lieu of the one USB.

PUBLISH:

Palm Beach Post	June 28,2019
CRA website www.rbkra.com	June 28,2019
Demand star	June 28,2019

Proposal packages received after this deadline will not be considered.

All Proposals must be delivered or mailed to:

**RIVIERA BEACH COMMUNITY REDEVELOPMENT AGENCY
ATTN: ANDRE' LEWIS, PROJECT MANAGER
2001 BROADWAY, SUITE #300
RIVIERA BEACH, FL 33404**

ENVELOPES MUST BE IDENTIFIED AS:

FIRM NAME:

**REQUEST FOR PROPOSALS FOR
IT PROFESSIONALS AND TECHNICIANS
IT INFRASTRUCTURE AND SUPPORT SERVICES
(RFP NO. 2019-03)**

The Community Redevelopment Agency reserves the right to provide addenda, reject any or all qualifications, or to negotiate individually with one or more firms, and to select the firm based on what the Selection Committee determines to be in the best interest(s) of the CRA.

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1. DRUG FREE WORKPLACE
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3. RIVERA BEACH CRA NOTICE OF PUBLIC ENTITY CRIMES LAW
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GENERAL INFORMATION

Section 1

BACKGROUND

The Riviera Beach Community Redevelopment Agency (RBCRA) invites qualified IT Professionals and Technicians to provide professional IT services and computer support for the Agency for a term not to exceed three (3) years with a one-year option. It is essential that the Agency integrate the following components to insure safeguarded record keeping, high performance standards and organizational stability.

- Expanding IT system management capabilities and improving system stability.
 - RBCRA seeks to address the gap between existing and required competencies.
 - Bringing system configuration and security to industry best practice standards, improving performance, and reducing support issues.
 - Improving the employee operating experience by providing a high-quality (*Help Desk*) customer service.
- Providing flexibility in meeting future system needs as the IT infrastructure evolves

BUDGET

There is no assigned budget being published for this RFP

1-1 SCOPE OF SERVICES

The Agency qualified professionals to provide IT and supports services and the implementation of the following items:

MAINTENANCE FOR MAIN OFFICE CLEAN & SAFE OFFICE AND MARINA EVENT CENTER:

- Break/Fix - as computers/equipment slow or stop working, diagnose and repair them, Coordinate with Dell (or other) Tech Support as needed. Work is coordinated through the CRA contact person.
- Monitor servers/network - periodically check server performance and system logs. Take action as needed. Evaluate and install system/security updates, Check antimalware software status and performance.
- Monitor backups.
- Maintain network and network firewall. Maintain backups of firewall configurations.
- Set-up new/replacement Sprint or other phones.
- Maintain consulting area network connectivity.
 - Maintain Clean and Safe Community Policing Program computer environment.
 - Periodically survey the computing infrastructure health.
 - Create and maintain a backup manual with the Administrative Director.
 - Miscellaneous work as requested.
 - Remote and phone-based support
 - Maintenance of the Event Center CCTV monitoring system
 - Maintenance of the Event Center's audio/sound system
 - Provide monthly documentation for network, security and support services

NEW CAPABILITIES FOR MAIN OFFICE CLEAN & SAFE OFFICE AND MARINA EVENT CENTER

- Plan, generate specifications, get quotes, assist purchases, and perform/manage process of installing computing infrastructure.
- Replace existing computers/network infrastructure same process.
 - Clean up computers that have been retired.
 - Miscellaneous work as requested.

CONSULTATION FOR MAIN OFFICE CLEAN & SAFE OFFICE AND MARINA EVENT CENTER

- Coordinate with other technical vendors to ensure CRA's needs are met
- Advise on technology purchases.
- Advise on using technology in business.
- Advise on process.
- Be a resource for onsite technical person.
- Provide end user training as needed.
- Provide assistance in archiving of public records

VALUE ADDED SERVICES (VAS) FOR MAIN OFFICE CLEAN & SAFE OFFICE AND MARINA EVENT CENTER

- Network Monitoring — technical monitoring through the use of monitoring tools to evaluate performance and health of IT resources.
- Backup Services — provide backup solutions including cloud backup service hybrid cloud backup service, and disaster recovery options.
- Email Security and Services — provide email services including transport/delivery of email, security filtering, SPAM filtering, and email archiving solutions.
- A Robust and Comprehensive Antivirus Service.
- Web Protection — protect network from malware, phishing, proxies, and botnet attacks through content filtering/web protection services.
- Network Security/Compliance Audits — perform audits of network and IT resources utilizing industry accepted benchmarks and standards. Assist in creating and performing remediation schedules.

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1-2 **PROPOSAL SUBMISSION AND OPENING**

All submittals must be received by the CRA no later than **4:00 pm (EST) July 26, 2019** in order to be considered. The following is required to be included in the submittal:

One (1) original and four (4) hard copies and one (1) digital copies on individual USBs of a comprehensive submittal (a link to a secure cloud file may be provided in lieu of the two (1) USBs) to include:

- a. **Title Page** to include the following:
 1. Project name and number
 2. Name of firm or individual submitting the submittal
 3. Address
 4. Telephone number, e-mail address, name of contact person, and date of submittal.
- b. **Table of Contents.**
- c. **Transmittal Letter** (on company letterhead).
- d. **Letter of Interest** (limit to one page):
 5. Company overview
 6. Name, address, and telephone number
 7. Principal company contact
 8. Number of years in business
- e. **Statement of Proposer's Experience/Qualifications** including general and background information about the Proposer and its principals as well as the experience of key personnel who will be assigned to project and similar project experience.
- f. A certificate of good standing from the Secretary of the State of Florida. If the corporation is incorporated in Florida, the Proposer shall submit a certificate in good standing from the State of its principal place of business.
- f. **Narrative** expressing understanding and approach to the project to include the following:
 9. An **executive summary**, outlining a brief history of the firm (including form of ownership and name of owners/officers) and describing your understanding of the Project (including the benefits your firm would bring to the Project).
 10. An **Organization Chart** indicating the roles and responsibilities for the key personnel proposed for the Project, including those of any sub consultants. For each individual, and six (6) client references relative to this scope of work.
 11. **Indicate Past CRA Experience and Type of Work:** Please provide your experience with the Riviera Beach CRA and/or the City of Riviera Beach over the last five (5).
 12. A **list of any adjudicated and open litigation** against your firm for the past three (3) years.
 13. Addenda
 14. **Copy of Business Licensing**
 15. **Copy of Sunbiz document affirming legal business entity**
 16. **Complete the Payment schedule labeled as Exhibit B**
 17. Response to the Evaluation Criteria outlined in Part (4) Evaluation Process. The response provided for each category should be tabbed separately but numbered sequentially.

Interested parties should send their completed responses to the following address:

**Riviera Beach Community Redevelopment Agency
Attention: Andre' Lewis, Project Manager
2001 Broadway, Suite 300
Riviera Beach, FL 33404**

The CRA shall not accept or consider responses submitted via facsimile transmission or email.

1-3 **INQUIRIES**

For additional information, qualified firms are encouraged to contact RBCRA Project Manager Andre' Lewis, 8:30 a.m. to 5:00 p.m., Monday through Friday, at (561) 844-3408 or email alewis@rbcr.com.

1-4 **PROPOSAL DISCLOSURE**

Upon opening, submittals become "public records" and shall be subject to public disclosure consistent with Chapter 119, Florida Statutes. Firms submitting submittals must invoke in writing the exemptions to disclosure (provided by law) in the response to this Request for Proposals by referencing the specific statutory authority for claimed exemptions, identifying the data or other materials to be protected, and stating the reasons why such exclusion from public disclosure is necessary.

1-5 **ACCEPTANCE OR REJECTION OF PROPOSALS**

The CRA reserves the right to reject any and all submittals when (1) such rejection is in the best interest of the CRA; or (2) if the submittal contains any irregularities; provided, however, that the CRA reserves the right to waive any minor irregularities and to accept the most responsive and responsible submittal. The CRA reserves the right to cancel this Request for Proposals at any time and/or to solicit and re-advertise for other submittals. The CRA is not obligated to enter a contract on the basis of any submittal submitted in response to this document.

1-6 **DEVELOPMENT COSTS**

Neither the CRA nor its representatives shall be liable for any expenses incurred in connection with the preparation, submission, or presentation of a response to this public solicitation.

1-7 **PUBLIC ENTITY CRIME**

Pursuant to Florida Statutes Section 287.133, as amended: A person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a submittal on a contract to provide any goods or services to a public entity, may not submit a submittal on a contract with a public entity for the construction or repair of a public building or public work, may not submit submittals on leases of real property to a public entity, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in excess of the threshold amount provided in F.S.S. 287.017 for CATEGORY TWO for a period of 36 months from the date of being placed on the convicted vendor list.

1-8 **CODE OF ETHICS**

If any firm violates or is a party to a violation of the code of ethics of the State of Florida with respect to this submittal, such firm may be disqualified from performing the work or from furnishing the goods or services for which the submittal is submitted and may be further disqualified from submitting on any future solicitations for work, goods, or services for the CRA.

1-9 **EQUAL OPPORTUNITY REQUIREMENTS**

It is the policy of the CRA to comply with all Federal, State, County, and local laws to provide minorities and women equal opportunity for participating in all aspects of the CRA's contracting and procurement programs. It is further the policy of the CRA to prohibit discrimination against any person or business in pursuit of these opportunities on the basis of race, color, national origin, creed, sex, age, handicap, or veteran's status. Each firm should state their commitment to meet these same requirements.

1-10 CONTRACTUAL AGREEMENT

Any and all legal action necessary to enforce the award will have venue in Palm Beach County and the contractual obligations will be interpreted according to the law of the State of Florida. Any contract or agreement required by the vendor must be enclosed at the time of submittal.

1-11 INDEMNIFICATION

The Submitter, at its own expense and without exception, shall indemnify, defend and pay all damages, costs, expenses, including attorney fees, and otherwise hold harmless the CRA, its employees, and agents, from any liability of any nature or kind in regard to the delivery of these services. The Submitter shall secure and maintain General Liability Insurance as will protect him from claims under the Worker's Compensation Acts and from claims for bodily injury, death, or property damage which may arise from the performance of his services under this contract. Further, the submitter shall provide the CRA with evidence and the amount of Errors and Omissions Insurance, i.e., Professional Liability Insurance currently in effect.

1-12 CONE OF SILENCE

As of June 28, 2019, no entity filing a response to this RFP shall through their principal, attorneys, or agents, contact the City Council/CRA Commission nor CRA Staff for the purposes of discussing any aspect of this RFP for any possible decision on the RFP; neither shall any such party approach third parties for the purposes of having those third parties have those types of discussions with the City Council/CRA Commission or CRA Staff. **Any action in violation of this provision shall be cause for disqualification of this RFP.**

1-13 NON-COLLUSION STATEMENT

By signing this offer, the vendor certifies that this offer is made independently and free from collusion. Vendor shall disclose below, to their best knowledge, any Riviera Beach officer or employee, or any relative of any such officer or employee as defined in Section 112.3135 (1) (c), Fla. Stat. (1989), who is an officer or director of, or has a material interest in, the vendor's business, who is in a position to influence this procurement. Any Riviera Beach officer or employee who has any input into the writing of specifications or requirements, solicitation of offers, decision to award, evaluation of offers, or any other activity pertinent to this procurement is presumed, for purposes hereof, to be in a position to influence this procurement. For purposes hereof, a person has a material interest if he/she directly or indirectly owns more than 5 percent of the total assets or capital stock of any business entity, or if they otherwise stand to personally gain if the contract is awarded to this vendor.

Failure of a vendor to disclose any relationship described herein shall be reason for debarment in accordance with the provisions of the CRA Procurement Code.

Contractor, if doing business under an assumed name, i.e., an Individual, Association, Partnership, Corporation, or otherwise, shall be registered with the Florida Department of State, Division of Corporations.

1-14 **LOBBYING**

Contact with any CRA employee, appointed official or elected official other than the individual identified above for inquiries regarding this RFP, shall be grounds for elimination from the selection process. This restriction includes lobbying any CRA employee, appointed official or elected official.

Lobbying consists of introduction, communication, discussions related to the selection process, or any other discussions or actions that may be interpreted as attempting to influence the outcome of the selection process for the project. This includes holding meetings thereof, engaging in the prohibited lobbying and/or prohibited contact; which actions may immediately disqualify the Respondent from further CRA consideration for this project. Lobbying does not include any oral presentations before evaluation/selection teams, contract negotiations, or public presentations made to the CRA during any duly noticed public meeting.

By submitting a submittal, proposal, or other response for this RFP, the firm or individual entity certifies that it or he/she and all its affiliates and agents have not lobbied or attempted to lobby CRA employees, appointed officials or elected officials as defined herein

1-15 **CONTRACTUAL AGREEMENT**

Any and all legal action necessary to enforce the award will have venue in Palm Beach County and the contractual obligations will be interpreted according to the law of the State of Florida. Any contract or agreement required by the vendor must be enclosed at the time of RFP submittal.

1-16 **ADDENDA TO RFP**

The CRA reserves the right to amend this RFP prior to the RFP opening date indicated. Only written addenda will be binding. If, upon review, material errors in specifications are found, contact the CRA (Andre' Lewis) a minimum of (96) hours prior to the RFP submittal deadline to allow for review and subsequent clarification on the part of the CRA.

No verbal or written information which is obtained other than through this RFP or its addenda shall be binding on the CRA. No employee of the CRA is authorized to interpret any portion of this RFP or give information as to the requirements of the RFP in addition to that obtained in this written RFP document.

1-17 **REQUEST FOR ADDITIONAL INFORMATION**

Prior to the final selection, submitters may be required to submit additional information which the CRA may deem necessary to further evaluate the submitter's proposal.

1-18 **GRATUITY PROHIBITION**

Submitters shall not offer any gratuities, favors, or anything of monetary value to any official, employee, or agent of the CRA for the purpose of influencing consideration of this submittal.

1-19 **RIGHT OF WITHDRAWAL**

A submittal may not be withdrawn before the expiration of ninety (90) days from the submittal due date.

1-20 EXCEPTIONS TO THE RFP

It is anticipated that submitters may find instances where they may take exception with certain requirements or specifications of the RFP. All exceptions shall be clearly identified, and written explanations shall include the scope of the exceptions, the ramifications of the exceptions for the CRA, and a description of the advantage to be gained or disadvantages to be incurred by the CRA as a result of these exceptions.

1-21 RIGHT OF NEGOTIATION

The CRA reserves the right to negotiate with the selected submitter the exact terms and conditions of the contract.

Right of Rejection of Lowest Fee Estimate:

The CRA is under no obligation to award this project to the submitter having the lowest fee estimate. Evaluation criteria included in this document shall be used in evaluating submittals.

1-22 DENIAL OF REIMBURSEMENT

The CRA will not reimburse submitters for any costs associated with the preparation and submittal of any submittal, or for any travel and/or per diem costs that are incurred in connection with the preparation, submission, or presentation of a response to this RFP.

1-23 SMALL BUSINESS ENTERPRISE (SBE)

Any business entity receiving a certification as a Small, Minority or Women Business Enterprise (S/M/WBE) with Palm Beach County's Office of Equal Business Opportunity (OEBO), and or State of Florida.

1-24 LOCAL BUSINESS ENTERPRISE (LBE)

An LBE is any local business within the City limits of Riviera Beach and or the County of Palm Beach and has a valid business license, tax receipt, or a state issued contractor's license. Postal Service Box, UPS Box nor any other Business Service Centers will be used for the purpose of establishing a business location for participating on this project. Permanent physical location must be established for a minimum of 12 months prior to the published date of this solicitation.

Permanent locations will be verified through proposer's registration with the Florida Department of State.

1-25 PROJECTED USE OF RIVIERA BEACH BUSINESSES FOR SUBCONTRACTING SERVICES

The CRA encourages submitters to show the extent to which the value of annualized subcontracting services will exceed 15% to businesses based in Riviera Beach. Submitters should use the FY 2018 budget outlined in the included Appendix for projecting the subcontracts with local businesses.

1-26 TRUTH IN NEGOTIATION CERTIFICATE

For all lump sum or cost-plus-a-fixed-fee professional service contracts over \$50,000 the person/firm receiving the award shall execute a truth-in-negotiation certificates stating wage rates and other factual

unit costs supporting the compensation are accurate, complete, and current at the time of contracting. A professional service contract under which a certificate is required shall contain a provision that the contract price shall be adjusted to exclude any significant sums where the agency determines the contract price was increased due to inaccurate, incomplete, or non-current wage rates and other factual unit costs. Contract adjustments shall be made within one year following the end of contract.

1-27 **MINORITY/WOMEN BUSINESS ENTERPRISE PARTICIPATION**

All submitters have an opportunity to increase their opportunity to be awarded a CRA contract/project by declaring as a MBEs in accordance with the CRA’s MBE Participation goals.

The CRA shall have the right to consider price, quality, past performance including meeting qualified MBE commitments, time required for performance and qualifications of the Submitter in making awards.

Consistent with section 3.13.3.2 of the CRA’s Procurement Policies and Procedures, as an incentive for the submitters maximizing the participation of qualified MBEs on the project, additional bonus points shall be added to the submitter’s score for the written proposal based upon the distribution of bonus points indicated in the table below:

Total Qualified MBE Participation in Excess of 15%	Bonus Points Awarded as a Percentage of Total Available Points for Written Score
0% -15%	0%
16%-30	4%
31%-40%	6%
41%-50%	8%
51% and above	10%

The total qualified minority business participation shall be completed by qualified minority businesses. The total qualified minority business participation percentage is non-cumulative; however, one or more qualified minority businesses can comprise the total qualified minority business participation percentage. The percentage of total bonus points awarded of maximum allowable points is non-cumulative and is the percentage of points to be awarded to a submitter based on the total qualified minority business participation.

Bonus points shall be calculated based only upon total points available for scoring written proposal (points for oral interviews shall not be used in calculation). Bonus points are not applicable to the prime but rather to subcontractors and material suppliers contracted by the prime. All proposed qualified minority businesses shall provide a letter of participation on its own letterhead and signed by the chief operating officer stating the actual dollar amount or percentage of work to be completed by its own forces. This information shall be submitted in the sealed proposal packet.

An MBE business is an entity that is at least 51% owned, operated, and controlled by a minority person. Minority persons are African-Americans, Native-Americans, Hispanic-Americans, Asian–Americans, and Women. Women Business owners are females that own operate and control at least 51% of a business entity. Additionally, MBE must have current certification of its MBE status granted/authorized by a Federal Agency or State of Florida, municipality, county, or agency.

1-28 PROPOSAL PROTEST COST AND FILING FEES

1. Written Protest. The written protest submitted to the Purchasing Director must be accompanied by a filing fee in the form of a money order or cashier's check in the amount equal to \$500.00 or 2% of the value of the estimated five-year project budget (see 1-2, A.), whichever is greater up to a maximum of \$2,500.
2. Appeal to the CRA Executive Director. The written appeal to the CRA Executive Director must be accompanied by a filing fee in the form of a money order or cashier's check in the amount equal to \$500.00 or 2%, of the value of the estimated five-year project budget (see 1-2, A.), whichever is greater up to a maximum of \$2,500.
3. Appeal to the CRA Board of Commissioners. The written request for an appeal to the CRA Board of Commissioners must be accompanied by a filing fee in the form of a money order or cashier's check in the amount equal to \$500.00, or 2%, of the value of the estimated five-year project budget (see 1-2, A.), whichever is greater up to a maximum of \$2,500.

Refund of Filing Fees. All costs resulting from a protest shall be borne by the Protestor. If a protest is upheld by either the Purchasing Director or CRA Executive Director, as applicable, the filing fee shall be refunded to the Protestor less costs incurred by the CRA. If the protest is denied the filing fee shall be forfeited to the CRA in lieu of payment of costs incurred by the CRA

1-29 LEGAL REQUIREMENTS

Federal, State, County and Local laws, ordinances, rules, and regulations that in any manner affect the items covered herein apply. Lack of knowledge by the provider will in no way be a cause for relief from responsibility.

- A. Submitters doing business with the CRA are prohibited from discriminating against any employee, applicant, origin, sex, or age with regard to, but not limited to, the following: Employment practices, rates of pay or other compensation methods, and training selection.
- B. Minority Business Enterprise (MBE) indicates a business entity, which is owned and operated by a minority. In this instance, minority group members are citizens of the United States who are Black, Hispanics, Native American, Women, and Others as outlined in Florida Statutes, Chapter 287. Minority owned business wishing to participate in the CRA procurement process may contact the Purchasing Department for information and assistance.

Failure of a vendor to disclose any relationship described herein shall be reason for debarment in accordance with the provisions of the CRA Procurement Policies and Procedures.

Contractor, if doing business under an assumed name, i.e. an Individual, Association, Partnership, Corporation, or otherwise, shall be registered with the Florida Department of State, Division of Corporations

1-30 RIVIERA BEACH CRA CONTRACT

The Contract for Professional Services shall prevail as the basis for contractual obligations basis for contractual obligations between the selected firm and the CRA. The terms, and conditions of the solicitation shall be incorporated into the CRA's contract.

1-31 RIVIERA BEACH COMMUNITY REDEVELOPMENT AGENCY CONTRACT

The Contract for Consulting/Professional Services shall prevail as the basis for contractual obligations between the selected firm and the Riviera Beach Community Redevelopment Agency for any terms and conditions not specifically stated in this Request for Proposals.

1-32 LOCAL BUSINESS PARTICIPATION

A local business, for the purposes of the application of a local vendor preference, means a bidder or proposer which has a permanent, physical place of business within the City limits, and a valid business tax receipt applicable to the required goods, services, or construction items being procured. Post office boxes or locations at a postal service center are not verifiable and shall not be used for the purpose of establishing said physical address. If the business is a joint venture/partnership, it is sufficient for qualification as a local business if at least one party of the joint venture/partnership meets the test set forth in this Section. The bidder/proposer shall have the burden of demonstrating that it meets this definition.

In the event the lowest responsive, responsible bidder or the highest ranked responsive, responsible proposer in the procurement of goods, services or construction is a non-local business, then all bids and/or proposals from responsive, responsible local businesses to the same solicitation shall be adjusted by five percent, (5%) solely for the purpose of determining bid/contract award. The bid price of local bidders will be adjusted downward by five percent (5%) only for purposes of evaluating and ranking of bidders, not to exceed \$25,000. In no event, shall the application of this adjustment to a responsive quote or bid change the actual bid amount. Further, in no event will it cause the CRA to pay more than \$25,000 above the amount bid by the non-local vendor which would have been recommended for award if the local vendor preference had not been applied.

If no Riviera Beach Company bids on a contract or responds to a proposal, preference will be given to non-local businesses which submit bids/proposals that utilize local Riviera Beach businesses for at least 25% of the contract award amount.

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**INFORMATION
SECTION 2**

2-1 PROCUREMENT SCHEDULE

The CRA will use the following time lines which will result in selection of qualified firms. Dates are subject to change if necessary.

<u>June</u>	<u>28, 2019</u>	RFP Available to Submitters
<u>July</u>	<u>19, 2019</u>	Final Day to Submit Requests for Information
<u>July</u>	<u>26, 2019</u>	Proposals Due no Later than 4:00 p.m.
<u>TBD</u>	<u>00, 2019</u>	Evaluation Committee Meeting & Selection

2-2 AWARD OF CONTRACTS

A recommendation of the top ranked submittals will be made to the CRA Executive Director regarding the award of this contract. The Executive Director, in turn, will then present a recommendation to the CRA Board of Commissioners for Selection.

The CRA reserves the right to reject any or all offers or to accept any offers which is in its best interest. The CRA also reserves the right to waive any informalities, irregularities, and technicalities in procedure.

The CRA reserves the right, before awarding any contract, to require a firm to submit such evidence of qualifications and any current or updated information that was requested in the RFP as it may deem necessary and may consider any information available to it of the financial, technical, and other qualifications and abilities of a submitter, including past performance with other governmental agencies. Submitters are advised that requests for additional information or site visitation are not to be construed as an indication that a submitter will receive or is in the best position to receive a contract award.

The CRA reserves the right to cancel the contract, or portions thereof, without penalty at any time.

Based on the combined score of the Evaluation Selection Committee and the Oral Interview Committee a recommendation will be presented to the CRA Executive Director, who in turn, will present a recommendation to the CRA Board of Commissioners for selection. The CRA Board will select the submittal which best meets the best interests of the CRA. The decision of the CRA Board of Commissioners will be final.

The award will be made in a timely manner. Following notification of the firm selected, the CRA will expect a contract to be executed by the parties within fourteen (14) business days. The CRA will engage in negotiations with the top ranked firm and so on in order of ranking until a firm is selected. The term of the contract will be for three (3) years with the option to renew for two (2) additional twelve (12) month periods based on favorable annual performance. Any additional requirements or changes will be added to future renewals as written addendums.

2-3 INSTRUCTIONS TO PROPOSERS

Proposals not conforming to the instructions provided herein may be subject to disqualification at the option of the CRA.

All questions concerning this Request for Proposal document shall be submitted in written form. Only questions submitted in writing shall be responded to by addendum. No questions may be submitted After the cut off for questions specified in Section 2-1, Procurement Schedule. All questions shall be Submitted to:

Andre' Lewis, Project Manager
Riviera Beach CRA
2001 Broadway, Suite 300
Riviera Beach, FL 33404
alewis@rbcr.com or Phone: 561-844-3408

Contacting other CRA Staff regarding this solicitation may be grounds for dismissal.

If a submittal is transmitted by U.S. Mail or other delivery medium, the Submitter shall be responsible for its timely delivery to the designated RBCRA office.

Proposals received after the stated time and date will not be considered and will be returned unopened to the Submitter.

Five (5) printed hard copies with one marked "Original" and containing a manual signature, bound with tabbed dividers separating each section. The original and hard copies shall not exceed ninety-five (95) pages, inclusive of any schedules, charts, or other illustrations (*Appendix section does not count toward total page count*). Each page shall be numbered consecutively and shall not exceed 8-1/2" x 11" in size. Each text page shall be printed in font 11 and have a minimum 1" margin and include the required responses specified in Section 1-2 PROPOSAL SUBMISSION AND OPENING. An additional one (1) digital copies on individual USB drives (PDF format and bookmarked to the same specifications as the hard copy) of the submittal shall be submitted by the proposing firm. A link to a secure cloud file may be provided in lieu of the two (2) USBs. If multiple submittals are being submitted, each must be packaged separately and presented as directed herein.

Following submittal of the proposal, firms shall not add or substitute team members, including sub-consultants, unless approved by the Project Manager, Andre' Lewis. Any change in the proposed team shall be requested in writing to the Project Manager, Andre' Lewis. The request shall include an explanation of the reason for the substitution and a resume with the background and experience of the substitute team member.

Proposals and USBs shall be sealed within a container (box, envelope, package, etc.) and labeled in a Prominent place on the exterior of the package as follows:

Firm Name-

Request for Proposals-"Title Name" and number

The Submitter shall have a place of business for contact by the CRA during normal hours on normal working days. An emergency phone number and the name of a responsible managing employee of the successful submitter shall be provided to the CRA.

**INSURANCE REQUIREMENTS
SECTION 3**

The successful firm or individual entering a resulting contract with the CRA shall provide, pay for, and always maintain in full force and effect during the services to be performed insurance as set forth below:

<u>Type of Coverage</u>	<u>Amount of Coverage</u>
Commercial General Liability (Products/Completed Operations, Contractual, Insurance Broad Form Property, Independent Contractor, Personal Injury) Automobile (Owned, Non-Owned, & Hired) Worker's Compensation, As Applicable	\$1,000,000 per Occurrence \$1,000,000 Annual Aggregate \$1,000,000 Single Limits \$1,000,000 per Accident \$1,000,000 Disease Each Employee \$1,000,000 Disease Policy Limit
Including Employer's Liability Insurance	\$1,000,000 per Occurrence

The commercial general liability and excess liability policies will name the CRA as an additional insured, and proof of such coverage shall be furnished to the CRA by way of an endorsement to same or a certificate of insurance no later than ten (10) days prior to the provision of services under the awarded contract and upon renewal of each policy each year the awarded contract remains in effect and for a period of one (1) year after the termination of the contract. All such insurance must be with an insurance carrier approved and authorized to do business in the state of Florida, and who must have a rating of no less than "excellent" by A.M. BEST, or as mutually agreed upon by the CRA and the successful Respondent. All such insurance policies may not be modified or terminated without the express written authorization of the CRA. The insurance requirements set forth herein may be modified by the CRA in its sole discretion in competitive negotiations.

Misrepresentation of any material fact, whether intentional or not, regarding the Respondent's insurance coverage, policies or capabilities may be grounds for rejection of the submittal and rescission of any resulting. **Evidence of ability to obtain appropriate insurance coverage shall be provided in each proposing firm's or individual's submittal.**

EVALUATION PROCESS

SECTION 4

4.1 GENERAL OVERVIEW

The purpose of the Evaluation Process is to equitably judge each submittal submitted in response to the requirements specified by the Request for Proposals; each responsive submittal will be evaluated by the Evaluation Committee using the process outlined herein. Final award is subject to approval by the Riviera Beach Community Redevelopment Agency Board of Commissioners.

All issues and questions regarding this project shall be addressed through the CRA. There shall be no communication between Evaluation Committee Members, their Staff, CRA staff and/or its Owners Representative or Consultant and the Submitters or their sub-consultants regarding this solicitation. Evaluation Committee Members are not allowed to meet separately and discuss the project or contents of the submittals.

4.2 EVALUATION PROCESS

An Evaluation Committee, consisting of appointees designated by the CRA Executive Director, will convene, review, and discuss all submittals submitted. Purchasing personnel will participate in an advisory capacity.

The evaluation of submittals shall be to establish the ranking order of the Submitters. The Evaluation Committee shall evaluate all responsive submittals to establish the final ranking order of all submitters.

Each Committee Member shall award points for each category based upon their assessment of the written response to the requirements of the criteria described in each category. The points indicated as Points Possible are the maximum that may be awarded for category. As specified in the criteria, the point award for certain categories shall be established and/or verified by the Executive Director. The points awarded for all categories shall be tabulated on a Tabulation Form to achieve the Total Points awarded to each Submitter. The Tabulation Form shall be the basis for determining the ranking order of the Submitters. The total points awarded to each Submitter will be ranked 1,2,3,4, etc. with the highest point total ranked 1, the next highest point total ranked 2, etc.

4.3 ORAL INTERVIEWS

The Selection Committee shall review each submittal and rank them based on the Evaluation Method and Criteria noted within this solicitation and select a short list of finalists. The finalists will then present an oral presentation (not to exceed 40 Minutes) to the Selection Committee and Oral Interview Committee for final selection.

Each finalist shall be requested to provide a presentation for the Evaluation Committee. These presentations allow each finalist an opportunity to provide the Evaluation Committee additional information regarding their proposal and demonstrate the qualifications of the firm. Each Evaluation Committee member shall evaluate and award points in accordance with the scoring criteria specified above. The points awarded for each criterion shall be totaled, ranked, and tabulated as described herein to determine the #1 Proposer.

The Selection Committee and Oral Interview Committee will be appointed by the CRA Executive Director.

4.4 FINAL SELECTION

A recommendation of the top three (3) ranked submittals will be made to the CRA Executive Director regarding the award of this contract. The Executive Director in turn will then present a recommendation to the CRA Board of Commissioners for approval.

The CRA reserves the right to reject any or all offers or to accept any offers which is in its best interest. The CRA also reserves the right to waive any informalities, irregularities, and technicalities in procedure.

The CRA reserves the right, before awarding any contract, to require a firm to submit such evidence of qualifications and any current or updated information that was requested in the RFP as it may deem necessary and may consider any information available to it of the financial, technical, and other qualifications and abilities of a submitter, including past performance with other governmental agencies. Submitters are advised that requests for additional information or site visitation are not to be construed as an indication that a submitter will receive or is in the best position to receive a contract award.

The CRA reserves the right to cancel the contract, or portions thereof, without penalty at any time.

The award will be made in a timely manner. Following notification of the firm selected, the CRA will expect a contract to be executed by the parties within fourteen (14) business days. The CRA will engage in negotiations with the top ranked firm and so on in order of ranking until a firm is selected.

Award for this service is subject to negotiation of a contract acceptable to the CRA. The Evaluation Committee reserves the right to negotiate further terms and conditions, including price with the highest ranked submitter. If the Evaluation Committee cannot reach a mutually beneficial agreement with the first selected submitter, the Committee reserves the right to enter into negotiations with the next highest ranked submitter and continue this process until agreement is reached.

The CRA Commission will award a contract or reject any or all submittal(s).

**EVALUATION CATEGORIES
SECTION 5**

WRITTEN EVALUATION

EVALUATION CATEGORIES	SCORING RUBRIC	SCORING RESULTS
Firms Qualifications and Experience	Outstanding= 20-25 Commendable= 15-19 Satisfactory= 8-14 Needs Improvement= 0-7	
The proposed firm's or overall understanding of the Scope and how it intends to approach the project.	Outstanding= 20-25 Commendable= 15-19 Satisfactory= 8-14 Needs Improvement= 0-7	
Rate the firms experiencing completing projects for CRA's and other governmental entities.	Outstanding= 20-25 Commendable= 15-19 Satisfactory= 8-14 Needs Improvement= 0-7	
Rate past projects and samples submitted. Rate the firm's demonstrated ability to complete a project of this size	Outstanding= 20-25 Commendable= 15-19 Satisfactory= 8-14 Needs Improvement= 0-7	
Rate Management expertise and proposer's commitment to success	Outstanding= 20-25 Commendable= 15-19 Satisfactory= 8-14 Needs Improvement= 0-7	
Location of Business of Business	Riviera Beach= 15 Palm Beach County= 10 Within Florida= 4 Outside Florida= 2	
Minority/Women business entity or participation	SBE or M/WBE owned= (15 points) Meet or Exceeds 15% participation= (10 points) < 15 % participation (5 points)	
Proposed fee schedule	Outstanding= 25-50 Commendable= 30-38 Satisfactory= 16-28 Needs Improvement= 0-14	
TOTAL		

PHASE II ORAL EVALUATION

Experience & Qualifications	0-25
Project Narrative & Approach	0-45
Past Projects & Completion	0-15
Government Experience and proposed services	0-20
Technical Soundness of Presentation	0-10
TOTAL POSSIBLE ORAL SCORE	115
TOTAL POSSIBLE OVERALL SCORE	

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REQUIRED FORMS

IN ADDITION TO A FORMAL PROPOSAL, THE FORMS LISTED BELOW ARE TO BE COMPLETED AND SUBMITTED WITH YOUR RESPONSE.

1. DRUG FREE WORKPLACE
2. CERTIFICATE OF TRUTH IN NEGOTIATIONS
3. RIVERA BEACH CRA NOTICE OF PUBLIC ENTITY CRIMES LAW
4. ADDENDUM PAGE
5. REFERENCES
6. SCHEDULE 2-LETTER OF INTENT TO PERFORM AS A MINORITY/SUBCONTRACTOR
7. SCHEDULE 6-LETTER OF INTENT TO PERFORM AS A LOCAL BUSINESS
8. AGENCY QUESTIONNAIRE
9. ATTACHMENT A LOCATION MAP
10. ATTACHMENT B DELIVERABLES SCHEDULE/BREAKDOWN (USE TABLE)

NOTE: PLEASE ENSURE THAT ALL OF THESE DOCUMENTS ARE COMPLETED AND SUBMITTED WITH YOUR PROPOSAL IN ACCORDANCE WITH THE INSTRUCTION SHEET ON THE PRECEDING PAGE. FAILURE TO DO SO MAY RESULT IN YOUR PROPOSAL NOT BEING CONSIDERED FOR AWARD.

IT IS THE SUBMITTER'S RESPONSIBILITY TO CONTACT THE PURCHASING DEPARTMENT PRIOR TO SUBMITTING A PROPOSAL TO ASCERTAIN IF ANY ADDENDA HAVE BEEN ISSUED, TO OBTAIN ANY AND ALL SUCH ADDENDA AND RETURN EXECUTED ADDENDA WITH THIS PROPOSAL.

1. DRUG FREE WORKPLACE

Preference shall be given to businesses with drug-free workplace programs. Whenever two or more bids which are equal with respect to price, quality, and service are received by the State or by any political subdivision for the procurement of commodities or contractual services, a bid received from a business that certifies that it has implemented a drug-free workplace program shall be given preference in the award process. Established procedures for processing tie bids will be followed if none of the tied vendors have a drug-free workplace program. In order to have a drug-free workplace program, a business shall:

1. Publish a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the workplace and specifying the actions that will be taken against employees for violations of such prohibition.
2. Inform employees about the dangers of drug abuse in the workplace, the business's policy of maintaining a drug-free workplace, any available drug counseling, rehabilitation, and employee assistance programs, and the penalties that may be imposed upon employees for drug abuse violations.
3. Give each employee engaged in providing the commodities or contractual services that are under bid a copy of the statement specified in subsection (1).
4. In the statement specified in subsection (1), notify the employees that, as a condition of working on the commodities or contractual services that are under bid, the employee will abide by the terms of the statement and will notify the employer of any conviction of, or plea of guilty or nolo contendere to, any violation of chapter 893 or of any controlled substance law of the United States or any state for a violation occurring in the workplace no later than five (5) days after such conviction.
5. Impose a sanction on or require the satisfactory participation in a drug abuse assistance or rehabilitation program if such is available in the employee's community, by any employee who is so convicted.
6. Make a good faith effort to continue to maintain a drug-free workplace through implementation of this section.

As the person authorized to sign the statement, I certify that this form complies fully with the above requirements.

THIS CERTIFICATION is submitted by _____ the
(INDIVIDUAL'S NAME)

_____ Of _____
(TITLE/POSITION WITH COMPANY/VENDOR) (NAME OF COMPANY/VENDOR)

who does hereby certify that said Company/ Vendor has implemented a drug free workplace program which meets the requirements of Section 287.087, Florida Statutes, which are identified in numbers (1) through (6) above.

SIGNATURE

DATE

2. CERTIFICATE OF TRUTH IN NEGOTIATIONS

This is to certify that, to best of my knowledge and belief, the cost or pricing data submitted, either actually or by specific identification in writing, to the Contracting Officer or the Contracting Officer's representative in support of

_____*

Are accurate, complete, and current as of _____**

This certification includes the cost or pricing data supporting any advance agreements and forward pricing rate agreements between proposer and the Agency that are part of the proposal.

FIRM: _____

SIGNATURE: _____

NAME: _____

TITLE: _____

DATE: _____***

*Identify the proposal, request for price adjustment, or other submission involved, giving the appropriate identifying number (e.g., RFP No.).

** Insert the day, month, and year when price negotiations were concluded and price agreement was reached, of, if applicable, an earlier date agreed upon between the parties that is as close as practicable to the date of agreement on price.

*** Insert the day, month, and year of signing, which should be as close to practicable to the date when the price negotiations were concluded and the contract price was agreed to.

3. RIVIERA BEACH COMMUNITY REDEVELOPMENT AGENCY

NOTIFICATION OF PUBLIC ENTITY CRIMES LAW

Pursuant to Section 287.133, Florida Statutes (1995), you are hereby notified that a person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid on a contract to provide any goods or services to a public entity, may not submit a bid on a contract with a public entity for the construction or repair of a public building or public work, may not submit bids on leases or real property to a public entity, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in excess of the threshold amount provided in s. 287.017 [F.S.] for CATEGORY TWO [\$10,000.00] for a period of 36 months from the date of being placed on the convicted vendor list.

Acknowledged by:

Firm Name

Signature

Name & Title (Print or Type)

ADDENDUM PAGE

The undersigned acknowledges receipt of the following addenda to the Invitation to Bid (indicate number and date of each):

Addendum No. _____ Dated _____

Addendum No. _____ Dated _____

Addendum No. _____ Dated _____

Addendum No. _____ Dated _____

FAILURE TO SUBMIT ACKNOWLEDGEMENT OF ANY ADDENDUM THAT AFFECTS THE BID PRICES IS CONSIDERED A MAJOR IRREGULARITY AND WILL BE CAUSE FOR REJECTION OF THE BID.

COMPANY

SIGNATURE

TITLE



REFERENCES

Proposer shall submit as a part of the proposal package four (4) business references with the name of the business, address, contact person, and telephone number.

Contractors should submit a copy of their professional license.

Name: _____ Name: _____

Address: _____ Address: _____

Tel. No.: _____ Tel. No.: _____

Fax No _____ Fax No.: _____

Email: _____ Email: _____

Contact: _____ Contact: _____

Name: _____ Name: _____

Address: _____ Address: _____

Tel. No.: _____ Tel. No.: _____

Fax No _____ Fax No.: _____

Email: _____ Email: _____

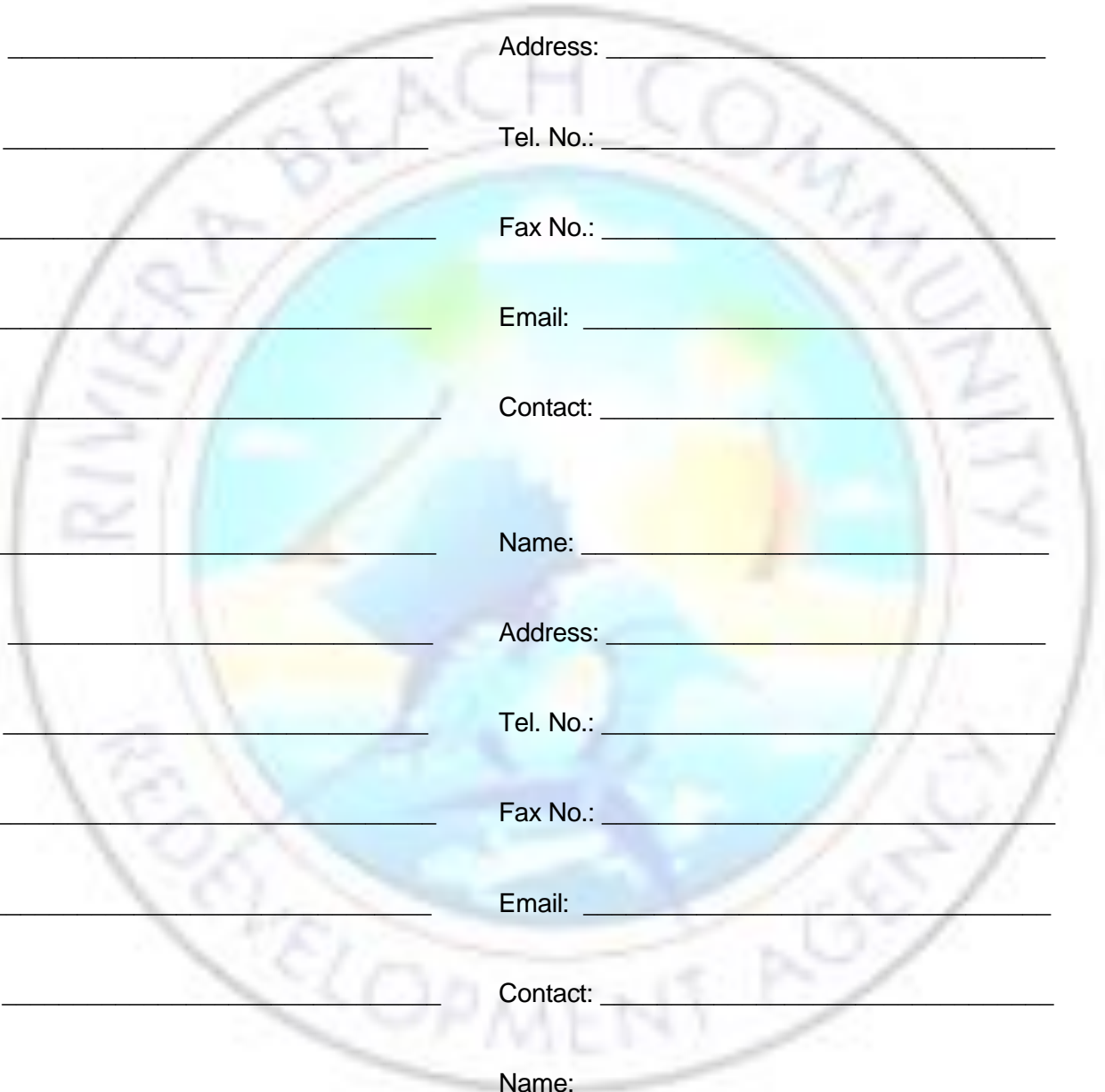
Contact: _____ Contact: _____

Name: _____ Name: _____

Address: _____ Address: _____

Tel. No.: _____ Tel. No.: _____

Fax No _____ Fax No.: _____



Email: _____

Email: _____

Contact: _____

Contact: _____



SCHEDULE 2

RFP NUMBER: _____
LIASON: _____

4. LETTER OF INTENT TO PERFORM AS A MINORITY / SUBCONTRACTOR

TO:

The undersigned intends to perform work in connection with the above RFP as (check one):

An individual a corporation a partnership a joint venture

The undersigned is certified as an M/WBE.

The undersigned is prepared to perform the following described work in connection with the above project (specify in detail particular work items or parts thereof to be performed):

Type of Service to be provided:

At the following price: \$ _____

You have projected the following commencement date of such work, and the undersigned is projecting completion of such work as follows:

<u>Items:</u>	<u>Projected Commencement Date:</u>	<u>Projected Completion:</u>
_____	_____	_____

_____ % of the dollar value of the subcontract will be sublet and/or awarded to non-minority contractors and/or non-minority suppliers. The undersigned will enter into a formal agreement for the work with you, conditioned upon your execution of a contract with the Riviera Beach CRA. _____

(FIRM\NAME OF LOCAL CONTRACTOR)

SCHEDULE 6

5. PARTICIPATION FOR LOCAL BUSINESS AS CONTRACTOR AT LEAST 25%

RFP TITLE: _____ RFP NUMBER: _____

NAME OF PRIME BIDDER: _____ RFP OPENING DATE: _____

CONTACT PERSON: _____ TELEPHONE NUMBER: _____ DEPARTMENT: _____

NAME, ADDRESS & TELEPHONE NUMBER OF MINORITY CONTRACTOR	TYPE & DESCRIPTION OF WORK TO BE PERFORMED	% TO BE PERFORMED BY LOCAL BUSINESS	ESTIMATED DOLLAR VALUE

TOTAL: _____

TO BE COMPLETED BY PRIME PROPOSER:

RFP PRICE: _____ OR TOTAL PARTICIPATION: _____

(FIRM\NAME OF CONTRACTOR)

DATE:

BY: SIGNATURE OF CONTRACTOR

QUESTIONNAIRE

The undersigned guarantees the truth and accuracy of all statements and answers herein contained.

<p>How many years has your organization been in business in the State of Florida as a Contractor?</p>	
<p>What is the last project of this nature that you have completed?</p>	
<p>Have you ever failed to complete work awarded to you: If so where and why?</p>	
<p>The CRA requires submittal of at least three (3) references (preferably municipal) from the Contractor (References must include name, job title and telephone number of contact person(s)). Name three (3) entities for which you have performed work and to which you refer?</p>	
<p>Have you personally inspected the proposed project site and have a proposed plan for its execution?</p>	
<p>Will you subcontract any part of this work? If so, give details.</p>	
<p>Briefly describe your firm's financial status and provide evidence of your company's financial stability and of its probability of remaining viable throughout the term of the contract.</p>	
<p>Has the Contractor or any of its parents or subsidiaries ever had a Bankruptcy Petition filed in its name, voluntary or involuntary? (If yes, specify date, circumstances, and resolution)</p>	
<p>Has any Majority Shareholder ever had a Bankruptcy Petition filed in his/her name, voluntarily or involuntarily? (If yes, specify date, circumstances, and resolution)</p>	

<p>Please provide a list of all lawsuits against the company relating to a contract entered by the company where the company was found by a court of competent jurisdiction to be at fault.</p>	
<p>List all construction contract arbitration related demands filed by, or against the Contractor in the past ten (10) years, and identify the nature of claim, the amount in dispute, the parties, and the ultimate resolution of the proceeding.</p>	

State the true, exact, correct, and complete name of the partnership, corporation, or trade name under which you do business and the address of the place of business. (If a corporation, state the name of the President and Secretary. If a partnership, state the names of all partners. If a trade name, state the names of the business under the trade name. It is necessary that this information be furnished).

_____ Correct Name of Bidder

- a) The business is a (Sole Proprietorship) (Partnership) (Corporation)
- b) The address of principal place of business is _____
- c) The names of the corporate officers or partners, or individuals doing business under a trade name, are as follows:

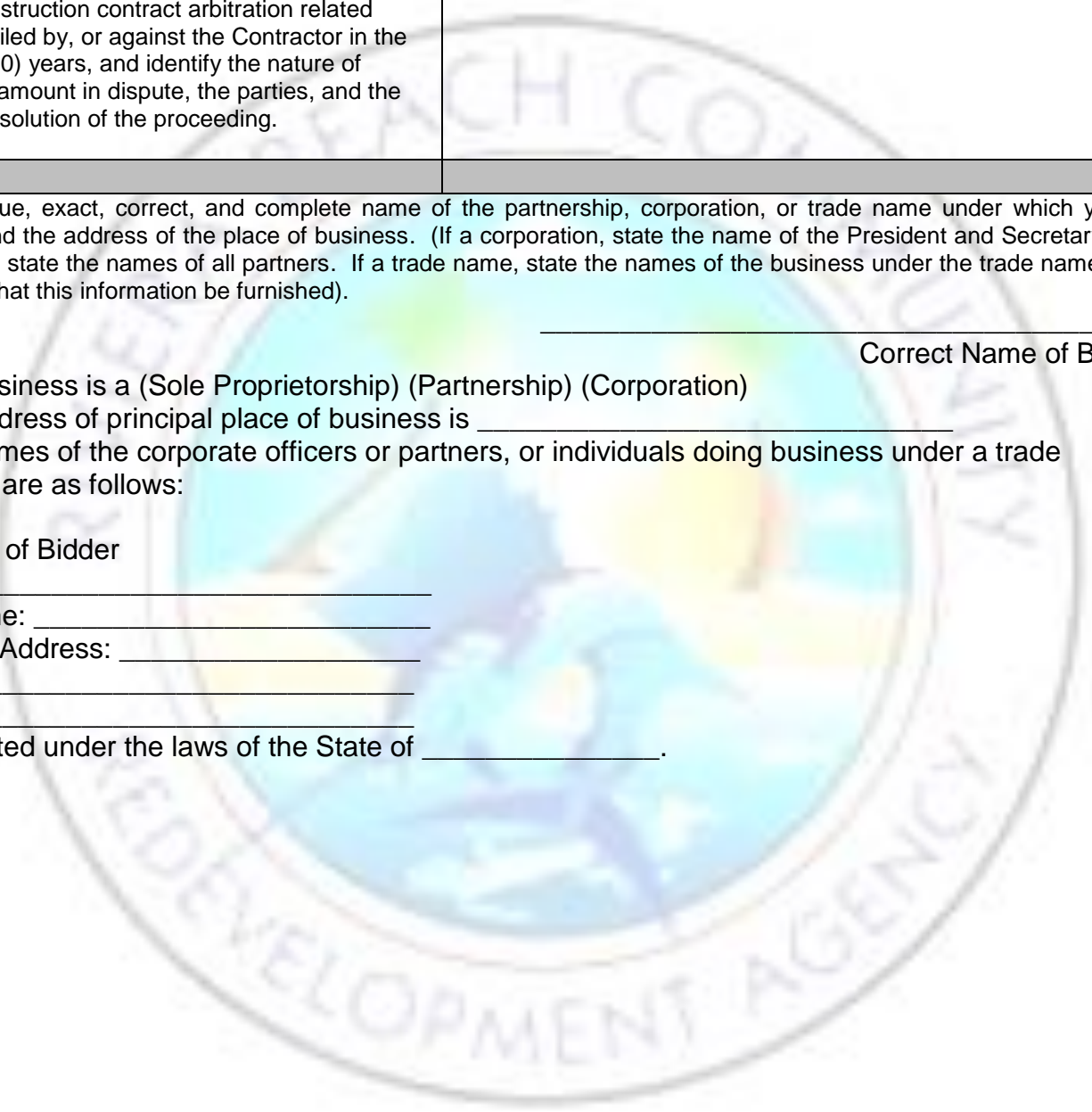
Signature of Bidder

By: _____

Print Name: _____

Business Address: _____

Incorporated under the laws of the State of _____.



Fee Schedule

CATEGORY	MONTHLY COST	YEARLY COST
Initial Assessment one time charge		
Desktop Application Support		
Server Administration Services		
Network Administration Services		
Network & Hardware Security		
Help Desk Support		
Staff Training		
Onsite Support		
TOTAL		